PROGRAM : 94804 1994 NOVEMBER DEFENSIVE DIRECT PROGRAM

PHASE

: A DE : 654

MATE CODE PULL DATE

09/23/94

RECEIVING VENDOR : CUMMULATIVE TOTAL :

: GO2 GENERAL BUSINESS FORMS

624,586

QUANTITY	CELL		CELL DESCRIPTION	
10,000	01		ULTRA-LOYAL A, TEST CONTROL, RICHER OFFER	
10,000	02		ULTRA-LOYAL B, TEST CONTROL, RICHER OFFER	
10,000	03		LOYAL, TEST CONTROL, RICHER OFFER	
22,256	04		ULTRA-LOYAL A. RICHER OFFER	Ÿ
18,162	05		ULTRA-LOYAL B, RICHER OFFER	
88,599	06		LOYAL, RICHER OFFER	
41,673	07		LESS-LOYAL, RICHER OFFER	
29,907	08		VULNERABLE, RICHER OFFER	
135,485	09	1	UNKNOWN LOYALTY, RICHER OFFER	
15,157	10		ULTRA-LOYAL A. LESS-RICH OFFER	
12,422	11	:	ULTRA-LOVAL B, LESS-RICH OFFER	
92,545	12		LOYAL, LESS-RICH OFFER	
27,783	13		LESS-LOYAL, LESS-RICHER OFFER	
19,939	14		VULNERABLE, LESS-RICH OFFER	
90,658	15		UNKNOWN LOYALTY, LESS-RICH OFFER	

REPORT NO. MD C		DIRECT MARKETING TOP	LINE F .LE	09/28/94	PAGE 15
	TOTAL LESS	CELL DI LESS	CELL 02 LESS	CELL 03 LESS	CELL 04 LESS
GENDER	NUMBER % UNKWN	NUMBER % UNKWN	NUMBER % UNKWN	NUMBER % UNKWN	NUMBER % UNKWN
MALE	239,338 38.3 39.5	3,769 37.7 39.7	3,656 36.6 37.9	3,703 37.0 37.6	8,628 38.8 41.9
FEMALE.	367,190 58.8 60.5	5,731 57,3 60,3	6,000 60.0 62.1	6,155 61.6 62.4	11,955 53.7 58.1
UNKNOWN	18,058 2.9 .0	500 5.0 .0	344 3.4 .0	142 1.4 .0	1,673 7.5 .0
TOTAL:	624,586 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	22,256 100.0 100.0
AGE				10110 10010	22,200 100:0 100:0
21 24	12,893 2.1 2.1	134 1.3 1.4	170 1.7 1.7	149 1.5 1.5	207 .9 .9
25-34	109,339 17.5 17.7	1,402 14.0 14.3	1,503 15.0 15.1	1,569 15.7 15.8	2,916 13.1 13.3
35 - 44	153,423 24.6 24.9	2,267 22.7 23.2	2,303 23.0 23.2	2,379 23.8 23.9	5,198 23.4 23.6
45-54	139,788 22.4 22.7	2,258 22.6 23.1	2,240 22.4 22.6	2,315 23.2 23.2	5,006 22.5 22.8
55 - 64	102.829 16.5 16.7	1,823 18.2 18.6	1,860 18.6 18.7	1,807 18.1 18.1	3,886 17.5 17.7
65+	98,157 15.7 15.9	1,902 19.0 19.4	1,846 18.5 18.6	1,740 17.4 17.5	
UNKNOWN	8,147 1.3 .0	214 2.1 .0	78 .8 .0	41 .4 .0	4,767 21.4 21.7 276 1.2 .0
TOTAL:	624,586 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	
FLAVOR	22 1/200 10010	,0,000 10010 10010	10,000 100.0 100.0	10,000 100.0 100.0	22,256 100.0 100.0
NON-MENTHOL/REGULAR	309,292 49.5 74.7	6,429 64.3 77.0	7,150 71.5 77.0	7 499 74 9 77 1	12 004 54 2 31 5
MENTHOL	104,968 16.8 25.3	1,918 19.2 23.0	2,134 21.3 23.0	7,422 74.2 77.1 2,201 22.0 22.9	12,064 54.2 71.5
UNKNOWN	210,326 33.7 .0	1.653 16.5 .0	•	·	4,815 21.6 28.5
TOTAL:	624,586 100.0 100.0	10,000 100.0 100.0		377 3.8 .0	5,377 24.2 .0
TAR LEVEL	024,388 100.0 108.0	10,000 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	22,256 100.0 100.0
FULL FLAVOR	98,605 15,8 22.8	1.866 18.7 18.7	1 800 25 6 55 6	D 000 00 1 00	
LEGHT/FLAVOR LOW TAR	251,059 40,2 58.0	•	1,999 20.0 20.0	2,239 22.4 22.4	4,674 21.0 21.0
ULTRA/EXTRA/LOW	68,128 10.9 15.7		5,549 55.5 55.5	5,427 54.3 54.3	11,860 53.3 53.3
UNKNOWN		1,563 15.6 15.6	1,666 16.7 16.7	1,605 16.1 16.1	3,346 15.0 15.0
TOTAL:		963 9.6 9.6	422 4.2 4.2	256 2.6 2.6	2,073 9.3 9.3
LENGTH	624,586 100.0 100.0	10,000 100.0 .0	10,000 100.0 .0	10,000 100.0 .0	22,256 100.0 .0
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KINGS/85 S		0. 0	0. 0. 0	0 .0 .0	0 .0 .0
LONGS/100 S		2,872 28.7 30.7	2,7/4 27.7 28.3	2,8 99 29.0 29.6	6,354 28.5 32.0
	310,472 49.7 69.7	6,483 64.8 69.3	7,021 70.2 71.7	6,892 68.9 70.4	13,522 60.8 68.0
EXTRA LONGS/120 S	0 0 0	0 .0 .0	0.0.0	0 .0 .0	α, α, ο
UNKNOWN	178,878 28.6 .0	645 6,5 .0	205 2.1 .0	209 2.1 .0	2,380 10.7 .0
FOTAL:	624,586 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	22,256 100.0 100.0
BUY KIND	40.001 0.0 11.5	0.5			
PACK	43,021 6.9 11.5	26 .3 .5	36 .4 .5	146 1.5 1.6	2,211 9.9 18.7
CARTON	235,984 37.8 63.2	4,464 44.6 80.3	6,616 66.2 83.2	6,881 68.8 73.9	7,111 32.0 60.1
вотн	94,494 15.1 25.3	1,068 10.7 19.2	1,304 13.0 16.4	2,280 22.8 24.5	2,513 11.3 21.2
UNKNOWN	251,087 40.2 0	4,442 44.4 .0	2, 0 44 20.4 .0	693 6.9 .0	10,421 46.8 .0
TOTAL:	624,586 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	22,256 100.0 100.0
MANUFACTURER					
PHILIP MORRIS	624,586 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	22,256 100.0 100.0
BROWN & WILLIAMSON	0 .0 .0	0 .0 .0	0 0 0	0.0.0	0 0, 0
LORILLARD	0 .0 .0	0 .0 .0	0.0.0	0 .0 .0	0 .0 .0
AMERICAN BRANDS	0 .0 .0	0.0.0	0.0.0	0.0.0	0 .0 .0
LIGGETT	0, 0, 0	0 .0 .0	0.0.0	0.0.0	0.0.0
R. J. REYNOLDS	0, 0, 0	0 0 0	0.0.0	0.0.0	0 0 0
UNKNOWN	0.0.0	0 0 0	0 0 0	0 .0 .0	0 .0 .0
TOTAL:	624,586 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	10,000 100.0 100.0	22,256 100.0 100.0

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REPORT NO. ML C		DIRECT MARKETING TOP	LINE F. ILE	09/28/94	PAGE 16
	TOTAL LESS	CELL 05 LESS	CELL 06 LESS	CELL 07 LESS	CELL 08 LESS
GENDER	NUMBER % UNKWN	NUMBER % UNKWN	NUMBER % UNKWN	NUMBER % UNKWN	NUMBER % UNKWN
MALE	239,338 38.3 39.5	7,518 41.4 43.5	35,511 40.1 41.0	16,067 38.6 39.5	10,840 36,2 36,6
FEMALE	367,190 58.8 60.5	9,771 53.8 56.5	51,032 57.6 59.0	24,637 59.1 60.5	18,767 62.8 63.4
UNKNOWN	18,058 2.9 .0	873 4.8 .0	2,056 2.3 .0	969 213 10	300 1.0 .0
ΓΟTAL;	624,586 100.0 100.0	18,162 100.0 100.0	88,599 100.0 100.0	41,673 100.0 100.0	29,907 100.0 100.0
AGE				,	,-
21 - 24	12,893 2.1 2.1	215 1.2 1.2	1,028 1.2 1.2	932 2,2 2,3	455 1.5 1.6
25-34	109,339 17.5 17.7	2,458 13.5 13.7	13,061 14.7 15.0	7,799 18.7 18.9	4,948 16.5 16.9
35-44	153,423 24.6 24.9	4,028 22.2 22.5	21,316 24.1 24.5	11,288 27.1 27.3	7,720 25.8 26.3
45-54	139,788 22.4 22.7	3,999 22.0 22.3	19,863 22.4 22.8	9,456 22.7 22.9	6,795 22.7 23.2
55-64	102,829 16.5 16.7	3,357 18.5 18.7	15,448 17.4 17.7	6,334 15,2 15,3	4,989 16,7 17.0
65+	98,157 15.7 15.9	3,879 21.4 21,6	16,454 18.6 18.9	5,480 13.2 13.3	4,423 14.8 15.1
UNKNOWN	8,147 1.3 .0	226 1.2 .0	1,429 1.6 .0	384 .9 .0	577 1.9 .0
TOTAL;	624,586 100.0 100.0	18,162 100.0 100.0	88,599 100.0 100.0	41,673 100.0 100.0	29,907 100.0 100.0
FLAVOR					• • • • • • • • • • • • • • • • • • • •
NON-MENTHOL/REGULAR	309,292 49.5 74.7	10,334 56.9 70.7	55,762 62.9 72.2	26,542 63.7 74.0	21,341 71,4 75,8
MENTHOL	104,968 16.8 25.3	4,286 23.6 29.3	21,456 24.2 27.8	9,335 22.4 26.0	6,819 22.8 24.2
DNKNOWN	210,326 33.7 .0	3,542 19.5 .0	11,381 12.8 .0	5,796 13.9 .0	1,747 5.8 .0
TOTAL:	624,586 100.0 100.0	18,162 100.0 100.0	88,599 100.0 100.0	41,673 100.0 100.0	29,907 100.0 100.0
TAR LEVEL					•
FULL FLAVOR	98,605 15.8 22.8	4,226 23.3 23.3	19,001 21.4 21.4	8,618 20.7 20.7	7,401 24.7 24.7
LIGHT/FLAVOR LOW TAR	251,059 40.2 58.0	10,125 55.7 55.7	50,851 57.4 57.4	21,856 52.4 52.4	15,876 53.1 53.1
ULTRAZEXTRAZLOW	68,128 10.9 15.7	2,949 16.2 16.2	14,065 15.9 15.9	6,062 14.5 14.5	4,075 13.6 13.6
UNK NOWN	191,890 30.7 .0	673 3.7 3.7	3,077 3.5 3.5	3,817 9.2 9.2	1,513 5.1 5.1
TOTAL:	624,586 100.0 100.0	18,162 100.0 .0	88,599,100.0	41,673 100.0 .0	29,907 100.0 .0
LENGTH					
< 85 S	0 , 0 , 0	0.0	0, 0, 0	0 0 0	o. o. n
KINGS/85 S	135,236 21.7 30.3	5,440 30.0 32.5	26,159 29.5 31.3	11,998 28.8 31.3	8,810 29.5 30.8
LONGS/100 S	310,472 49.7 69.7	11,298 62.2 67.5	57,540 64.9.68.7	26,389 63.3 68.7	19,768 66.1 69.2
EXTRA LONGS/120 S	0 .0 .0	0 .0 .0	0 .0 .0	0 .0 .0	0 0 0
UNKNOWN	178,878 28.6 .0	1,424 7.8 .0	4,900 5.5 .0	3,286 7.9 .0	1,329 4.4 .0
TOTAL:	624,586 100.0 100.0	18,162 100.0 100.0	88,599 100.0 100.0	41,673 100,0 100,0	29,907 100.0 100.0
BUY KIND					• • • • • • • • • • • • • • • • • • • •
PACK	43,021 6.9 11.5	1,825 10.0 13.8	16,809 19.0 21.0	5,087 12.2 14.9	3,888 13,0 13,9
CARTON	235,984 37.8 63.2	8,810 48.5 66.7	45,061 50.9 56.4	19,904 47.8 58.2	14,519 48.5 51.8
вотн	94,494 15.1 25.3	2,564 14.1 19.4	17,987 20.3 22.5	9,202 22.1 26.9	9,618 32.2 34.3
UNKNOWN	251,087 40.2 .0	4,963 27.3 .0	8,742 9.9 .0	7.480 17.9 .0	1,882 6.3 .0
POTAL:	624,586 100.0 100.0	18,162 100.0 100.0	88,599 100.0 100.0	41,673 100.0 100.0	29,907 100.0 100.0
MANUFACTURER					,
PHILIP MORRIS	624,586 100.0 100.0	18,162 100.0 100.0	88,599 100.0 100.0	41,673 100.0 100.0	29,907 100.0 100.0
BROWN & WILLIAMSON	0 .0 .0	0.0	0,0,0	0.0.0	0,0,0
LORILLARD	0, 0, 0	0 0 0	0, 0, 0	0.0	0 .0 .0
AMERICAN BRANDS	0.0.0	0 .0 .0	0 , 0 , 0	0 0 0	0 0 0
LIGGETT	0 .0 .0	0 .0 .0	0 .0 .0	0 0 0	0 .0 .0
R. J. REYNOLDS	0 .0 .0	0 ,0 ,0	0 .0 .0	0, 0, 0	0 ,0 ,0
UNKNOWN	0 .0 .0	0.0.0	0 .0 .0	0 .0 .0	0 0 0
TOTAL:	624,586 100.0 100.0	18,162 100.0 100.0	88,599 100.0 100.0	41,673 100.0 100.0	29,907 100.0 100.0

REPORT NO. M 4C		DIRECT MARKETING TO	PLINE ·ILE	09/28/94	PAGE 17
	TOTAL LESS	CELL 09 LESS	CELL 10 LESS	CELL 11 LESS	CELL 12 LESS
GENDER	NUMBER % UNKW	Y NUMBER % UNKWN	NUMBER % UNKWN	NUMBER % UNKWN	NUMBER % UNKWN
MAI.E	239,338 38.3 39.	5 51,877 38.3 39.6	5,613 37.0 39.0	4,627 37.2 38.5	34,789 37.6 38.2
FFMALE	367,190 58.8 60.	5 79,031 58.3 60.4	8,761 57.8 61.0	7,381 59.4 61.5	56,221 60.7 61.8
UNKNOWN	18,058 2.9 .	0 4,577 3.4 .0	783 5.2 0	414 3.3 .0	1,535 1.7 ,0
TOTAL:	624,586 100.0 100.	0 135,485 100.0 100.0	15,157 100.0 100.0	12,422 100.0 100.0	92,545 100.0 100.0
AGE			10,121 100.0	12,422 100.0 100.0	32,343 100.0 100.0
21·24	12,893 2.1 2.	l 4,114 3.0 3.1	169 1,1 1,1	211 1,7 1,7	1,422 1.5 1.5
25-34	109,339 17,5 17.	=	2,069 13.7 13.9	**	•
35-44	153,423 24.6 24.		3,522 23.2 23.7		14,519 15.7 15.8
45 - 54	139,788 22.4 22.			2,860 23.0 23.2	22,234 24.0 24.1
55-64	102,829 16.5 16.		3,358 22.2 22.6	2,751 22.1 22.3	21,029 22.7 22.8
65+	•		2,824 18.6 19.0	2,369 19.1 19.2	16,822 18.2 18.3
	98,157 15.7 15.		2,916 19.2 19.6	2,276 18,3 18.4	16,104 17.4 17.5
UNKNOWN	8,147 1.3 .		299 2.0 .0	74 .6 .0	415 .4 .0
TOTAL:	624,586 100.0 100.	135,485 100.0 100.0	15,157 100.0 100.0	12,422 100.0 100.0	92,545 100.0 100.0
LAVOR	000 000 10 - 71				
NON MENTHOL/REGULAR	309,292 49.5 74.	• • • • • • • • • • • • • • • • • • • •	9,590 63.3 76.0	8,907 71.7 77.1	68,408 73.9 76.8
MENTHOL	104,968 16 8 25.		3,032 20.0 24.0	2,653 21.4 22.9	20,651 22.3 23.2
UNKNOWN	210,326 33.7 .		2,535 16.7 .0	862 6.9 .0	3,486 3.8 .0
TOTAL:	624,586 100.0 100.	135,485 100.0 100.0	15,157 100.0 100.0	12,422 100.0 100.0	92,545 100.0 100.0
TAR LEVEL				•	,-:-
FULL FLAVOR	98,605 15.8 22.	6,984 5.2 5.2	2,845 18.8 18.8	2,471 19.9 19.9	20,967 22.7 22.7
LIGHT/FLAVOR LOW TAR	251,059 40.2 58.	20,470 15.1 15.1	7,914 52.2 52.2	7,003 56.4 56.4	50,193 54,2 54,2
ULTRA/EXTRA/LOW	68,128 10.9 15.		2,432 16.0 16.0	1,951 15.7 15.7	14,512 15.7 15.7
UNKNOWN	191,890 30.7		1,409 9.3 9.3	484 3.9 3.9	
fotal:	624,586 100.0 100.		15,157 100.0 .0	12,422 100.0 .0	
LENGTH			13,737 100.0	12,422 100.0 .0	92,545 100.0 .0
< 85 S	0.0.	0. 0. 0	0 .0 .0	0.0.0	0 .0 .0
KINGS/85 S	135,236 21.7 30,		4,311 28.4 30.4	3,499 28.2 28.8	27,169 29.4 30.0
LONGS/100 S	310,472 49,7 69.		9,851 65.0 69.6	B,641 69.6 71.2	
EXTRA LONGS/120 S	0 .0	•	0 .0 .0		63,533 68.7 70.0
UNKNOWN	178,878 28.6 .			•	0 0 0
TOTAL:	624,586 100.0 100.			282 2.3 .0	1,843 2.0 .0
BUY KIND	024,386 100.0 100.	133,485 100.0 100.0	15,157 100.0 100.0	12,422 100.0 100.0	92,545 100.0 100.0
PACK	43.021 6.9 11.	3,390 2.5 15.0	47 .3 .6	.7 4 5	
CARTON	235,984 37,8 63.			47 .4 .5	1,218 1.3 1.4
вотн		,	6,692 44.2 80.5	8,206 66.1 82.4	63,487 68.6 73.9
ONKNOMN	94,494 15.1 25.		1,571 10.4 18.9	1,711 13.8 17.2	21,174 22.9 24.7
	251,087 40.2		6,847 45.2 .0	2,458 19.8 .0	6,666 7.2 .0
TOTAL: MANUFACTURER	624,586 100.0 100.	135,485 100.0 100.0	15,157 100.0 100.0	12,422 100.0 100.0	92,545 100.0 100.0
	004 E00 100 0 100	105 105 100 0 100 0			
PHILIP MORRIS	624,586 100.0 100.	,	15,157 100.0 100.0	12,422 100.0 100.0	92,545 100.0 100.0
BROWN & WILLTAMSON	0 .0 .		0 0 0	0 , 0 , 0	0 .0 .0
LORILLARD	0 .0 .1		0 .0 .0	0 .0 .0	0 .0 .0
AMERICAN BRANDS	0 .0 .1		0 .0 .0	0 .0 .0	0, 0, 0
LIGGETT	0,0.		0.0.0	0 .0 .0	0.0.0
R. J. REYNOLDS	0 .0 .0		0.0.0	0 0 0	0, 0, 0
UNKNOWN	0 , 0 ,		0 .0 .0	0.0.0	0 .0 .0
TOTAL:	624,586 100.0 100.0	135,485 100.0 100.0	15,157 100.0 100.0	12,422 100.0 100.0	92,545 100.0 100.0

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BUY KIND

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BROWN & WILLIAMSON

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R. J. REYNÓLDS

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REPORT NO. MI 10		DIRECT MARKETING TOPLINE + ILE	09/28/94	PAGE 19
BRANDS CAMBRIDGE *** UNKNOWN	TOTAL LESS NUMBER % UNKWN 624,586 97.2 97.2 0 100.0 100.0	0 100.0 100.0 0 100.0 100.0	NUMBER % UNKWN 10,000 100.0 100.0 0 100.0 100.0	CELL 04 LESS NUMBER % UNKWN 22,256 100.0 100.0 0 100.0 100.0
101AL:	642,583 100.0 100.0	10.000 100.0 100.0 10 000 100.0 100.0	10 000 100 0 100 0	- 22 256 100 0 100 c

PAGE TOTAL LESS CELL 05 LESS CELL 06 LESS CELL 07 LESS CELL 08 LESS BRANDS NUMBER % UNKWN NUMBÉR % UNKWN NUMBER % UNKWN NUMBER % UNKWN NUMBER % UNKWN CAMBRIDGE *** 624,586 97.2 97.2 18,162 100.0 100.0 88,599 100.0 100.0 41,673 100.0 100.0 29,907 100.0 100.0 UNKNOWN 0 100.0 100.0 0 100.0 100.0 0 100,0 100,0 0 100.0 100.0 0 100.0 100.0 TOTAL: 642,583 100.0 100.0 18,162 100.0 100.0 88,599 100.0 100.0 41,673 100.0 100.0 29,907 100.0 100.0

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